

Executive Report



Report of **Head of Corporate Strategy**

REPORT NO 80/09

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CCTV control room service level agreement extension and monitoring arrangements

Recommendations

1. That Executive agrees to extend the service level agreement (SLA) with South Oxfordshire District Council (SODC) for running the CCTV control room to 31 March 2011.
2. That Executive agrees a change to the current CCTV monitoring arrangements to maximise the benefit of the cameras.

Purpose of report

1. The purpose of the report is to seek Executive's agreement to extend the SLA for monitoring South's CCTV cameras to 31 March 2011 and to change the monitoring arrangements.

Relationship with corporate plan

2. CCTV contributes to the strategic objective to help maintain a safe vale and specifically to help to maintain or further reduce the low levels of crime and anti-social behaviour.

Background

SLA for the monitoring of South's cameras:

3. The SLA for the CCTV control room in Abingdon Police Station with SODC expires on 31 January 2010 (it will have been in place for five years). The SLA contains a provision for it to be extended. However, SODC are in the process of conducting a review of the value of CCTV and therefore they do not wish to extend the contract for a further five years at this time.

4. We are required to submit written notice to SODC setting out the proposed terms and conditions of the new agreement. SODC are then required to respond within one month setting out which terms of the request notice they agree with. Neither party is proposing any major changes to the SLA but we need to agree on the time-period of the extension.

Proposed changes to monitoring arrangements:

5. Following recommendations from internal audit of the CCTV contract arrangement completed in July 2009, the officers recommend that the Community Safety Manager is given the discretion to target staff resources at the busiest times.

Financial, legal and any other implications

6. If SODC agree to extend the SLA, they are committing to contribute to the costs of the control room for another financial year. The estimated income for 2010/11 is £109,000 (in addition, it is estimated that Thames Valley Police will make a contribution of £62,673 for 2010/11).

7. The adjustment to CCTV operator hours does not have any financial implications.

Conclusion

6. Extending the SLA to the 31 March 2011 will allow SODC time to conclude their review of CCTV and for the Vale to consider the recommendations. The changes to the monitoring times will enable flexibility and a more efficient use of staff resources.