# REPORT OF THE AUDIT MANAGER TO THE AUDIT AND GOVERNANCE COMMITTEE 22 SEPTEMBER 2008

## Internal Audit Management Report Quarter 2 2008/2009

## 1.0 <u>Introduction and Report Summary</u>

- 1.1 The purpose of this report is:
  - to report on management issues
  - to summarise the progress of internal audit against the 2008/2009 audit plan up to the 8<sup>th</sup> September 2008
  - to summarise the priorities and planned audit work for quarter 3 2008/2009
- 1.2 The Contact Officer for this report is Adrianna Penn, Audit Manager for South Oxfordshire District Council and Vale of White Horse District Council, telephone (SODC) 01491 823544 and (VWHDC) 01235 547615.

#### 2.0 Recommendations

that Members note the content of the report.

#### 3.0 Relationship with the Council's Vision, Strategies and Policies

- (a) Vision strand E.
- (b) No specific strategy; although the Audit Plan will underpin all Strategies indirectly.
- (c) Anti Fraud & Corruption Policy; and all Policies indirectly.

#### 4.0 Background

- 4.1 The CIPFA Code of Practice for Internal Audit in Local Government in the UK 2006 states that the Head of Internal Audit should prepare a risk-based audit plan, which should outline the assignments to be carried out and the broad resources required to deliver the plan.
- 4.2 The CIPFA Code also states that the Audit Committee should approve the annual Internal Audit Plan and monitor progress against the plan. This Committee approved the annual Internal Audit Plan on the 19<sup>th</sup> March 2008.

## 5.0 Management Issues

5.1 Internal Audit has been asked to complete a number of unplanned audits and provide consultancy advice (referred to in Appendix), which is an encouraging indication that the profile of the section has improved. Due to the strong progress Internal Audit is making with the planned audit schedule, these requests can be

- included without placing any pressure on the section's ability to complete the agreed programme of work by the year-end.
- 5.2 To assist in completing the 2007/2008 NNDR review and plan for the 2008/2009 review, two members of the section visited Capita's Bromley site in August. Whilst on-site, Internal Audit was also able to undertake some testing for the Audit Commission to assist them in their review. Communication and co-operation between Internal Audit and the Audit Commission remains strong, which will lead to further efficiencies.
- 5.3 The Audit Manager has not been able to complete the CIPFA self-assessment in time to present the improvement action plan to Committee, but this will be presented at the next meeting.

### 6.0 Progress against the 2008/2009 Audit Plan

- Progress against the approved audit plan has been calculated for the quarter up to the 8<sup>th</sup> September 2008 and year to date and is summarised in **Appendix 1** attached.
- 6.2 Performance figures are as follows:

|                | Target | YTD | Q1 08/09 | Q2 08/09 | Q3 08/09 | Q4 08/09 |
|----------------|--------|-----|----------|----------|----------|----------|
| Chargeable     | 71.5%  | 66% | 66.5%    | 65.5%    | -        | -        |
| Non-Chargeable | 10%    | 15% | 14.5%    | 15%      | -        | -        |
| Lost           | 18.5%  | 19% | 19%      | 19.5%    | -        | -        |

- 6.3 Excellent progress is being made with the agreed planned audit work, despite anticipated delays in completing audits due to the summer period. The section continues to focus on its level of chargeable work, and is confident the targets can be achieved at the year-end.
- 6.4 As at the 8<sup>th</sup> September 2008, the status of audit work is as follows:

|             | Planned | Complete | Draft | In progress | To commence |
|-------------|---------|----------|-------|-------------|-------------|
| PLANNED     | 50      | 10       | 6     | 8           | 26          |
| Joint       | 35      | 4        | 3     | 6           | 22          |
| SODC        | 7       | 2        | 1     | 1           | 3           |
| VWHDC       | 8       | 4        | 2     | 1           | 1           |
| ADHOC       | 4       | 1        | 1     | 0           | 2           |
| Joint       | 0       | 0        | 0     | 0           | 0           |
| SODC        | 4       | 1        | 1     | 0           | 2           |
| VWHDC       | 0       | 0        | 0     | 0           | 0           |
| FOLLOW - UP | 57      | 10       | 0     | 0           | 47          |
| Joint       | 15      | 0        | 0     | 0           | 15          |

| SODC  | 20 | 1 | 0 | 0 | 19 |
|-------|----|---|---|---|----|
| VWHDC | 22 | 9 | 0 | 0 | 13 |

## 7.0 **Priorities for 2008/2009 Quarter 3 (October 2008 – December 2008)**

- 7.1 The priority for quarter 3 is:
  - to complete a self-assessment of the section against the CIPFA requirements and draft an improvement action plan;
  - to draft an internal audit strategy in accordance with CIPFA;
  - to complete a money laundering training programme.
- 7.2 Planned audit work which is currently ongoing and has been scheduled for quarter 3 is as follows:

| Joint Audits                     | SODC Audits     | VWHDC Audits          |
|----------------------------------|-----------------|-----------------------|
| Academy                          | Car Park Income | Consultation          |
| Agresso                          | Complaints      | DSO                   |
| Anti-Fraud and Corruption Policy | Pest Control    | Petty Cash Procedures |
| Brown Bins                       |                 | Post Room             |
| Capital Accounting               |                 | Rent Accounting       |
| Contract Monitoring              |                 | Tender Process        |
| Council Charges                  |                 |                       |
| Council Tax                      |                 |                       |
| Creditor Payments                |                 |                       |
| Emergency Planning               |                 |                       |
| Freedom of Information           |                 |                       |
| General Ledge                    |                 |                       |
| GIS                              |                 |                       |
| Housing and Council Tax Benefits |                 |                       |
| ICT                              |                 |                       |
| NNDR                             |                 |                       |
| Payroll                          |                 |                       |
| Receipt of Income Arrangements   |                 |                       |
| Stock Control                    |                 |                       |
| Sundry Debtors                   |                 |                       |
| Treasury Management              |                 |                       |

7.3 Follow-up work which is scheduled for quarter 3 is as follows:

| Joint Audits | SODC Audits  | VWHDC Audits   |
|--------------|--|--|
| -            | Cleansing Service 07/08<br>Dog Control 07/08<br>Waste Management 07/08 | Concessionary Fares 07/08 Elections 07/08 Homelessness & Temporary Accommodation 07/08 LSP 07/08 White Horse Leisure & Tennis Centre 07/08 |

ADRIANNA PENN AUDIT MANAGER PLANNED AUDITS 2008/2009 APPENDIX 1

| PLAININED AUDITS 2006                             |                        |                     |                    |                  |                  |             |      |            |        |            |     | PEINL      | <u> </u>            |
|---|------------------------|---------------------|--------------------|------------------|------------------|-------------|------|------------|--------|------------|-----|------------|---------------------|
| System Name  As at 8 <sup>th</sup> September 2008 | Status                 | Audit<br>Allocation | Total Days<br>Used | Exception Issues | Audit<br>Opinion | No. of Recs | High | No. Agreed | Medium | No. Agreed | Low | No. Agreed | Total Not<br>Agreed |
| As at 6 September 2006                            |                        | 4 4                 | 5<br>S,U           |                  |                  | ž           | 王    | ž          | ž      | ž          | ۲   | ž          |                     |
| JOINT   |                        |                     |                    |                  |                  |             |      |            |        |            |     |            |                     |
| Academy   | Outstanding Q3         | 20                  |                    |                  |                  |             |      |            |        |            |     |            |                     |
| SODC<br>VWHDC                                     |                        |                     |                    |                  |                  |             |      |            |        |            |     |            |                     |
| Agresso   | Outstanding Q3         | 20                  |                    |                  |                  |             |      |            |        |            |     |            |                     |
| SODC<br>VWHDC                                     |                        |                     |                    |                  |                  |             |      |            |        |            |     |            |                     |
| Anti-Fraud and Corruption Policy                  | In Progress            | 20                  |                    |                  |                  |             |      |            |        |            |     |            |                     |
| SODC<br>VWHDC                                     |                        |                     |                    |                  |                  |             |      |            |        |            |     |            |                     |
| Brown Bin Scheme                                  |                        | 20                  | 20.5               |                  |                  |             |      |            |        |            |     |            |                     |
| SODC  | Draft Out              |                     |                    |                  |                  |             |      |            |        |            |     |            |                     |
| VWHDC   | Draft Out              |                     |                    |                  |                  |             |      |            |        |            |     |            |                     |
| Budgetary Control<br>SODC<br>VWHDC                | Outstanding Q4         | 20                  |                    |                  |                  |             |      |            |        |            |     |            |                     |
| Capital Accounting                                | TOR Sent               | 20                  |                    |                  |                  |             |      |            |        |            |     |            |                     |
| SODC<br>VWHDC                                     | Torr och               | 20                  |                    |                  |                  |             |      |            |        |            |     |            |                     |
| Consultation (Public and Staff)                   |                        | 20                  | 11                 |                  |                  |             |      |            |        |            |     |            |                     |
| SODC<br>VWHDC                                     | Completed<br>Draft Out |                     |                    |                  | Limited          | 17          | 5    | 5          | 10     | 10         | 2   | 2          | 0                   |
| Contract Monitoring                               | TOR Sent               | 20                  |                    |                  |                  |             |      |            |        |            |     |            |                     |
| SODC<br>VWHDC                                     |                        |                     |                    |                  |                  |             |      |            |        |            |     |            |                     |
| Corporate Governance<br>SODC                      | Outstanding Q4         | 20                  |                    |                  |                  |             |      |            |        |            |     |            |                     |
| VWHDC   |                        |                     |                    |                  |                  |             |      |            |        |            |     |            |                     |
| Council Charges<br>SODC<br>VWHDC                  | TOR Sent               | 20                  |                    |                  |                  |             |      |            |        |            |     |            |                     |
| Council Tax                                       | Outstanding Q3         | 20                  |                    |                  |                  |             |      |            |        |            |     |            |                     |
| SODC<br>VWHDC                                     |                        |                     |                    |                  |                  |             |      |            |        |            |     |            |                     |
| Creditor Payments                                 | In Progress            | 20                  |                    |                  |                  |             |      |            |        |            |     |            |                     |
| SODC  |                        |                     |                    |                  |                  |             |      |            |        |            |     |            |                     |
| Disaster Recovery<br>SODC<br>VWHDC                | Outstanding Q4         | 20                  |                    |                  |                  |             |      |            |        |            |     |            |                     |
|   |                        |                     |                    |                  |                  |             |      |            |        |            |     |            |                     |
| Emergency Planning                                | Outstanding Q3         | 20                  |                    |                  |                  |             |      |            |        |            |     |            |                     |

| SODC  |                         |    | 1    |                              |         |            |            |            |            |            |            |            |
|---|-------------------------|----|------|------------------------------|---------|------------|------------|------------|------------|------------|------------|------------|
| VWHDC   |                         |    |      |                              |         |            |            |            |            |            |            |            |
| Freedom of Information<br>SODC                  | Outstanding Q3          | 20 |      |                              |         |            |            |            |            |            |            |            |
| VWHDC   |                         |    |      |                              |         |            |            |            |            |            |            |            |
| General Ledger<br>SODC<br>VWHDC                 | TOR Sent                | 20 |      |                              |         |            |            |            |            |            |            |            |
| Gifts and Hospitality<br>SODC<br>VWHDC          | Completed               | 10 | 8    | Satisfactory<br>Satisfactory | 11<br>7 | 0          | N/A<br>N/A | 6 3        | 6          | 5<br>4     | 4          | 1 0        |
| GIS<br>SODC<br>VWHDC                            | Outstanding Q3          | 10 |      |                              |         |            |            |            |            |            |            |            |
| Housing & Council Tax Benefits<br>SODC<br>VWHDC | TOR Sent                | 20 |      |                              |         |            |            |            |            |            |            |            |
| Human Resources<br>SODC<br>VWHDC                | Outstanding Q4          | 20 |      |                              |         |            |            |            |            |            |            |            |
| ICT<br>SODC<br>VWHDC                            | Outstanding Q3          | 20 |      |                              |         |            |            |            |            |            |            |            |
| Internal Recharges<br>SODC<br>VWHDC             | Outstanding Q4          | 20 |      |                              |         |            |            |            |            |            |            |            |
| NNDR<br>SODC<br>VWHDC                           | TOR Sent                | 20 |      |                              |         |            |            |            |            |            |            |            |
| Out of Hours Arrangements<br>SODC<br>VWHDC      | Completed               | 20 | 18   | Satisfactory<br>Satisfactory | 7<br>10 | 0          | N/A<br>N/A | 1 4        | 1 4        | 6          | 6          | 0          |
| Payroll<br>SODC<br>VWHDC                        | Postponed Q3            | 20 |      |                              |         |            |            |            |            |            |            |            |
| Petty Cash Procedures<br>SODC<br>VWHDC          | Completed<br>Draft Out  | 10 | 13.5 | Satisfactory                 | 12      | 0          | N/A        | 8          | 8          | 4          | 4          | 0          |
| Petty Cash Spot Checks<br>SODC<br>VWHDC         | Completed               | 6  | 5.5  | Full<br>Full                 | 0       | N/A<br>N/A |
| Performance Management<br>SODC<br>VWHDC         | Outstanding Q4          | 16 |      |                              |         |            |            |            |            |            |            |            |
| Post Room<br>SODC<br>VWHDC                      | Outstanding Q4 TOR Sent | 20 |      |                              |         |            |            |            |            |            |            |            |
| Receipt of Income Arrangements<br>SODC<br>VWHDC | In Progress             | 20 |      |                              |         |            |            |            |            |            |            |            |
| Risk Management                                 |                         | 20 |      |                              |         |            |            |            |            |            |            |            |
| inak manayement                                 |                         | 20 | 1    |                              | l .     | 1          |            | 1          | l .        | 1          |            | l .        |

| SODC                                 | In Progress         |     |         |   |                              | T.,    |    |            |        |        |     |     |   |
|--------------------------------------|---------------------|-----|---------|---|------------------------------|--------|----|------------|--------|--------|-----|-----|---|
| VWHDC SOLL Leisure                   | Completed Completed | 20  | 4<br>27 | Difficulties in verifying SOLL                                | Limited                      | 13     | 4  | 4          | 7      | 7      | 2   | 2   | 0 |
| SODC<br>VWHDC                        | Completed           | 20  | 21      | information. Issues with format of Mazars' files and reports. | Satisfactory<br>Satisfactory | 5<br>7 | 0  | N/A<br>N/A | 3<br>5 | 3<br>5 | 2 2 | 2 2 | 0 |
| Stock Control<br>SODC<br>VWHDC       | In Progress         | 20  |         |   |                              |        |    |            |        |        |     |     |   |
| Sundry Debtors<br>SODC<br>VWHDC      | Outstanding Q2      | 20  |         |   |                              |        |    |            |        |        |     |     |   |
| Treasury Management<br>SODC<br>VWHDC | In Progress         | 20  |         |   |                              |        |    |            |        |        |     |     |   |
| SODC                                 |                     |     |         |   |                              |        |    |            |        |        |     |     |   |
| Car Park Income                      | In Progress         | 10  |         |   |                              |        |    |            |        |        |     |     |   |
| Complaints Process                   | Draft Out           | 10  | 4       |   |                              |        |    |            |        |        |     |     |   |
| Concessionary Fares                  | Completed           | 10  | 8.5     |   | Satisfactory                 | 3      | 0  | N/A        | 1      | 1      | 2   | 2   | 0 |
| Didcot Arts Centre                   | Outstanding Q4      | 15  |         |   |                              |        |    |            |        |        |     |     |   |
| Licensing                            | Completed           | 10  | 8.5     |   | Limited                      | 20     | 3  | 3          | 14     | 14     | 3   | 3   | 0 |
| Pest Control                         | Outstanding Q3      | 10  |         |   |                              |        |    |            |        |        |     |     |   |
| Tourism (Marketing Contract)         | Outstanding Q4      | 10  |         |   |                              |        |    |            |        |        |     |     |   |
| VWHDC                                |                     |     |         |   |                              |        |    |            |        |        |     |     |   |
| Bar Management                       | Completed           | 10  | 9       |   | Satisfactory                 | 6      | 0  | N/A        | 2      | 2      | 4   | 4   | 0 |
| <b>Business Continuity Planning</b>  | Completed           | 10  | 8       |   | Satisfactory                 | 10     | 1  | 1          | 6      | 6      | 3   | 3   | 0 |
| DSO                                  | In Progress         | 8   |         |   |                              |        |    |            |        |        |     |     |   |
| Gazatteer Unit                       | Completed           | 7   | 9       |   | Satisfactory                 | 7      | 0  | N/A        | 3      | 3      | 4   | 4   | 0 |
| Guildhall                            | Completed           | 10  | 8       |   | Satisfactory                 | 10     | 0  | N/A        | 4      | 3      | 6   | 6   | 1 |
| Oxfordshire Waste Partnership        | Outstanding Q3      | 10  |         |   |                              |        |    |            |        |        |     |     |   |
| Rent Accounting                      | Draft Out           | 10  | 9       |   |                              |        |    |            |        |        |     |     |   |
| Tender Process                       | Draft Out           | 10  | 14.5    | New Auditor   |                              |        |    |            |        |        |     |     |   |
| TOTALS                               | -                   | 812 | 186     |   |                              | 145    | 13 | 13         | 77     | 76     | 55  | 54  | 2 |
|                                      |                     |     |         | Full<br>Satisfactory<br>Limited<br>Nil                        | 2<br>12<br>3<br>0            |        |    |            |        |        |     |     |   |

# FOLLOW UP AUDITS 2007/2008

| System Name                            | Total Days<br>Used | Audit Opinion Issued | Total No. of<br>Recs<br>Agreed              | Implemented | Partly<br>Implemented | Not<br>Implemented | Ongoing |
|--|--------------------|----------------------|---|-------------|-----------------------|--------------------|---------|
| SODC                                   |                    |                      |   |             |                       |                    |         |
| Building Control                       | 0.5                | Satisfactory         | 3   | 1           | 2                     | 0                  | 0       |
| VWHDC                                  |                    |                      |   |             |                       | •                  | •       |
| Refuse Collection and Street Cleansing | 1                  | Satisfactory         | 8   | 3           | 2                     | 3                  | 0       |
| Recyling                               | 1.5                | Satisfactory         | 12  | 5           | 3                     | 4                  | 0       |
| Excess Charges                         | 0.5                | Good (now Full)      | 2   | 2           | 0                     | 0                  | 0       |
| Health and Safety                      | 2                  | Satisfactory         | 17  | 10          | 5                     | 2                  | 0       |
| Insurance                              | 1                  | Satisfactory         | 5   | 1           | 0                     | 4                  | 0       |
| Cash                                   | 1                  | Satisfactory         | 23 (14 review in 08/09 work, 9 followed up) | 7           | 0                     | 2                  | 0       |
| SOLL Leisure                           | 0.5                | Satisfactory         | 6   | 6           | 0                     | 0                  | 0       |
| Environmental Protection               | 0.5                | Good (now Full)      | 4   | 3           | 1                     | 0                  | 0       |
| Benefit Counter-Fraud                  | 1                  | Satisfactory         | 4   | 2           | 0                     | 1                  | 1       |
| TOTALS                                 | 9.5                |                      | 70  | 40          | 13                    | 16                 | 1       |

# FOLLOW UP AUDITS 2008/2009

| System Name | Total Day<br>Used | Audit Opinion Issued | Total No. of<br>Recs<br>Agreed | Implemented | Partly<br>Implemented | Not<br>Implemented | Ongoing |
|-------------|-------------------|----------------------|--------------------------------|-------------|-----------------------|--------------------|---------|
| SODC        |                   |                      |                                |             |                       |                    |         |
| -           | -                 | -                    | -                              | -           | -                     | -                  | -       |
| VWHDC       |                   |                      |                                |             |                       |                    |         |
| -           | -                 | -                    | -                              | -           | -                     | -                  | -       |
| TOTALS      |                   |                      |                                |             |                       |                    |         |

# UNPLANNED WORK 2008/2009

## CONSULTANCY

| System Name               | Status      | Audit Allocation | Total Days Used | Requested By        |  |  |  |  |  |  |
|---------------------------|-------------|------------------|-----------------|---------------------|--|--|--|--|--|--|
| JOINT                     |             |                  |                 |                     |  |  |  |  |  |  |
| None                      | -           | -                | -               | -                   |  |  |  |  |  |  |
| SODC                      |             |                  |                 |                     |  |  |  |  |  |  |
| Focus Group Cash Payments | In Progress | 3                | -               | Chief Executive     |  |  |  |  |  |  |
| S106 Commuted Sums        | To Commence | TBC              | -               | Strategic Directors |  |  |  |  |  |  |
| VWHDC                     |             |                  |                 |                     |  |  |  |  |  |  |
| None                      | -           | -                | -               | -                   |  |  |  |  |  |  |

## CONTINGENCY

| System Name     | Status    | Audit Allocation | Total Days Used | Requested By    |
|-----------------|-----------|------------------|-----------------|-----------------|
| JOINT           |           |                  |                 |                 |
| None            | -         | -                | -               | -               |
| SODC            |           |                  |                 |                 |
| Investigation 1 | Completed | 10               | 15              | Chief Executive |
| VWHDC           |           |                  |                 |                 |
| None            | -         | -                | -               | -               |

## **SYSTEM DEVELOPMENT**

| System Name        | Status      | Audit Allocation | Total Days Used | Requested By                             |
|--------------------|-------------|------------------|-----------------|--|
| JOINT              |             |                  |                 |  |
| None               | -           | -                | -               | -  |
| SODC               |             |                  |                 |  |
| Fit for the Future | To Commence | TBC              | -               | Head of Business and Information Systems |
| VWHDC              |             |                  |                 |  |
| None               | -           | -                | -               | -  |