

INTERNAL AUDIT FEEDBACK

APPENDIX 2

4 Audit Feedback questionnaires were returned for work completed in 2009/2010 (18 were received in 2008/2009). Responses were received from:

SODC

Facilities Management

VWHDC

Facilities Management
Oxfordshire Waste Partnership
VFM from CCTV Contract

AUDIT PLANNING AND SCOPE OF WORK

	Very Good	Good	Satisfactory	Poor	Very Poor	Did Not Answer
1. Consultation on the scope and coverage of the audit	2 (7)	2 (10)	0 (1)	0 (0)	0 (0)	0 (0)
2. Minimal disruption to daily activities	0 (6)	4 (12)	0 (0)	0 (0)	0 (0)	0 (0)

COMMUNICATION

	Very Good	Good	Satisfactory	Poor	Very Poor	Did Not Answer
3. Consultation and communication during the audit	0 (7)	4 (8)	0 (1)	0 (1)	0 (0)	0 (1)
4. Communication of audit findings and recommendations	0 (5)	4 (11)	0 (1)	0 (1)	0 (0)	0 (0)

QUALITY OF AUDIT REPORT

	Very Good	Good	Satisfactory	Poor	Very Poor	Did Not Answer
5. Clarity and conciseness of the audit report	0 (6)	4 (10)	0 (2)	0 (0)	0 (0)	0 (0)
6. Fulfilment of the audit scope and objectives	0 (6)	4 (11)	0 (1)	0 (0)	0 (0)	0 (0)
7. Accuracy, validity and significance of the audit findings	2 (5)	2 (9)	0 (4)	0 (0)	0 (0)	0 (0)
8. Audit recommendations - constructive, practical and logical	2 (7)	2 (7)	0 (3)	0 (0)	0 (0)	0 (1)

PROFESSIONAL PROFICIENCY

	Very Good	Good	Satisfactory	Poor	Very Poor	Did Not Answer
9. Professionalism of the auditor(s)	2 (10)	2 (7)	0 (1)	0 (0)	0 (0)	0 (0)
10. Advice given by the auditor(s)	2 (9)	2 (7)	0 (1)	0 (1)	0 (0)	0 (0)

GENERAL

	Very Good	Good	Satisfactory	Poor	Very Poor	Did Not Answer
11. Usefulness of audit in identifying risks and improving controls	0 (6)	4 (8)	0 (2)	0 (0)	0 (0)	0 (2)
12. Overall evaluation of the quality of the audit service provided	2 (8)	2 (7)	0 (2)	0 (0)	0 (0)	0 (1)

TOTALS

	Very Good	Good	Satisfactory	Poor	Very Poor	Did Not Answer
	14 (82)	36 (107)	0 (19)	0 (3)	0 (0)	0 (5)

OTHER COMMENTS RECEIVED

No Comments Received