

Agenda



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www.whitehorsedc.gov.uk

An informal meeting of **5 Councils Partnership Joint Committee members**

will be held virtually on Wednesday, 30 March 2022 at 2.00PM

Hosted by Vale of White Horse District Council. Watch the meeting live here:
<https://www.youtube.com/c/SouthandValeCommitteeMeetings>

Members of the Committee:

Councillors

Cllr Neil Fawcett, Vale of White Horse District Council
Cllr Debby Hallett, Vale of White Horse District Council
Cllr Pieter-Paul Barker, South Oxfordshire District Council
Cllr David Rouane, South Oxfordshire District Council
Cllr Kenneth Crookes, Hart District Council
Cllr James Radley, Hart District Council
Cllr Lulu Bowerman, Havant Borough Council
Cllr Alex Rennie, Havant Borough Council
Cllr Ros Wyke, Mendip District Council
Cllr Liz Leyshon, Mendip District Council

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Patrick Arran
Head of Legal and Democratic

Agenda

Open to the Public including the Press

1. Opening announcements

Lead officer will open the meeting.

2. Chairs announcements and urgent business

To receive chair's announcements and any business considered urgent by the chair.

3. Apologies for absence

To receive notification of any matters which the chair determines should be considered as urgent business and the special circumstances which have made the matters urgent, and to receive any announcements from the chair.

4. Declarations of interest

To receive any declarations of disclosable pecuniary interests in respect of items on the agenda for this meeting

5. Minutes of the last meeting

(Pages 4 - 8)

To note the minutes of the meeting held on 1 December 2021.

REPORTS FOR THE CONSIDERATION OF COMMITTEE MEMBERS

6. Annual Service Plans 2022-23

(Pages 9 - 23)

To note the tabled plans, or indicate actions needed as a prerequisite to approval.

7. Capita performance report

(Pages 24 - 34)

To note the performance reported against contract measures and to direct interventions or further investigations regarding performance, as considered necessary

8. Customer quality update

Customer quality update presentation from Capita representatives (no papers)

9. Exclusion of the public

To consider whether to exclude members of the press and public from the meeting for the following item of business under Part 1 of Schedule 12A Section 100A(4) of the Local Government Act 1972 and as amended by the Local Government (Access to Information) (Variation) Order 2006 on the grounds that:

- (i) it involves the likely disclosure of exempt information as defined in paragraphs 1-7 Part 1 of Schedule 12A of the Act, and
- (ii) the public interest in maintaining the exemption outweighs the public interest in disclosing the information.

10. confidential items

To receive a verbal update / presentation on confidential matters.